



MAINTENANCE & TECHNOLOGY COUNCIL

TELEMATICS 101

Derec Yakel

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ONCOMMAND™ CONNECTION

OnCommand™ Connection Program Overview:

- All Makes
- Over xx Telematics Vendors Supported
- Over The Air (OTA) Programming capable
- Intuitive GUI
- Orders all makes faults and alerts by severity
- Enables breakdown team to make informed decisions based on solid facts
- Provides International Dealers with accurate in theatre information about operational conditions

ONCOMMAND™ CONNECTION

Currently Integrated Telematics Providers:

	Color EPS file Color GIF file		B&W EPS file B&W GIF file White EPS file White GIF file
			
			
			

ONCOMMAND™ CONNECTION

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OnCommand Connection

OCC System Dashboard



OnCommand Connection is the industry's first and only Remote Diagnostic System that is based on an Open Architecture System. Using customers' current Telematic Provider, Navistar has created a Fleet-Centric, remote diagnostic system that is capable of handling All-Makes Fleet.



ONCOMMAND™ CONNECTION

System Dash:

<https://evaluate.internationaldelivers.com/occweb/connection/customer/dashboard.aspx>


Fleet Dashboard
Welcome, John Gislason (U00JFG2)


Menu
Parts & Service
Navistar Menu
Page Training


Search Criteria

Scans Found: 157

[< Previous Page](#)
Page Size: 10
Page 1 of 16
[Next Page >](#)

Query Time: 6.586 seconds

[Export Results](#)

Fault Severity Or Fault Family	Report	UnitNo	Chassis	Model	Customer	Scanner	Date	Location	All DTCs	Actions
<input type="checkbox"/> Derate Condition <input checked="" type="checkbox"/> Stop Now <input type="checkbox"/> Service Immediately <input type="checkbox"/> Service Soon <input type="checkbox"/> Maintenance Related	HR Link	CJ601125	CJ601125	2012 - (ProStar) MX13B	POWELL'S TRUCK & EQUIPMENT, INC.	EZ-Tech	10/27/2015 9:42:27 AM	Vehicle is at dealership	<div style="font-size: 0.8em;"> STOP SPN788 - FM17 (1) Clutch Disengagement W SPN772 - FM15 (1) Rail Select Motor W SPN773 - FM15 (1) Gear Select Motor V SPN691 - FM12 (1) Power Divider Lock Switch Error V SPN1747 - FM12 (1) Suspension Dump Switch Error V PRO100 - FM10 (1) ProStar J1939 Fault Code Combination Occurred SPN524285 - FM114 (1) Undefined SPN639 - FM114 (1) Loss of data link from engine controller SPN639 - FM12 (1) J-1939 Communication Link Fault (HCM) SPN59 - FM12 (1) Gear Position Sensor SPN60 - FM12 (1) Rail Position Sensor SPN1321 - FM114 (2) Engine Starter Solenoid Lockout Relay Driver Circuit SID39 - FM15 (1) Shift Finger Rail Actuator 1 SID40 - FM15 (1) Shift Finger Gear Actuator 1 PID60 - FM12 (1) Shift Finger Rail Position PID59 - FM12 (1) Shift Finger Gear Position PID34 - FM17 (1) Clutch Cylinder Actuator Status SID237 - FM114 (2) Start Enable Device SPN4026 - FM15 (1) Right Mirror Heat Undercurrent SPN520857 - FM113 (22) Unexpected switch in switchpack 2 (MID 7) position 6 from left (Switch 6 of 6) SPN2023 - FM13 (49) Fault on Analog Input 4 above normal when used for ambient light </div>	

Fault Family

-- Select One --

Other Filters

 1+ Active Code (Any Source)
 1+ Active Engine Code
 Vehicle At Known Location

Zone/Landmark

-- Select A Zone --

Report Source

ONCOMMAND™ CONNECTION

System Dash:












Fault Code examples

102 FMI 15/16
102-18
102/10
102/18
1045-7 ABS
110
110
111
111-1 and 2659-21
1173
119-0
1209
132-13
132-4
1382
1569-31 and 5246-15
157-14
157/0
157/18
157/3
164
171-2
171/3 AAT Voltage above normal
1727-4
173 FMI 0/1
1761
1761-1
1761-10
184

Source, Date, Make:

Report Source	
<input type="checkbox"/>	Dealer Scans
<input type="checkbox"/>	Telematics Scans
Date Range	
Last 24 Hours:	<input checked="" type="checkbox"/>
Start Date:	10/26/2015
End Date:	10/27/2015
Refresh Rate:	15 Minutes ▼
Vehicle Make & Engine Family	
Make:	International ▼
Engine Family:	<div style="border: 1px solid gray; padding: 5px;"><p>-- All Engines --</p><p>10 MY I-6 310-350 HP ▲</p><p>2010 Big Bore 11</p><p>2010 Big Bore 13</p><p>2010 Big Bore 15</p><p>2010 MY I-6 300-330 HP ▼</p></div>

ONCOMMAND™ CONNECTION

OEM	Diagnostic Triage	Dealer Program	Related Programs	Recent Press
	Commitment: 2 Hours 	Locations: 68 (Initial) 	<ul style="list-style-type: none"> • OnCommand Service Partner • OnCommand Connection • Repair Advocate 	
	Commitment: 2 Hours 		<ul style="list-style-type: none"> • Uptime Center • Volvo Link • Remote Diagnostics • ASIST 	<ul style="list-style-type: none"> • Certified Uptime Centers
			<ul style="list-style-type: none"> • GuardDog Connect • Mack ASIST 	<ul style="list-style-type: none"> • Certified Uptime Centers
	Commitment: 2 Hours 	Locations: 176 	<ul style="list-style-type: none"> • Pinnacle Fleet Solutions • Excellerator • Detroit Connect/Virtual Technician • Service Point 	
	Commitment: 2 Hours 		<ul style="list-style-type: none"> • SmartLinq 	
			<ul style="list-style-type: none"> • PremierCare Roadside Assistance • Connect • TruckTech+ 	<ul style="list-style-type: none"> • PremierCare Gold Certified Dealers
			<ul style="list-style-type: none"> • Hinocare • Hinowatch 	

QUESTIONS?

