

Arkansas Trucking Association's Maintenance & Technology Council Meeting 6/18/2009

Maintenance Technology Council Chairman, Mr. Kenneth Calhoun from Truck Centers of Arkansas welcomed everyone and called the 55th meeting of the Arkansas Trucking Association's Maintenance and Technology Council to order at 11am. There were 33 present. This is your council. We encourage your involvement and hope everyone takes away some benefit for your time invested.

Mr. Calhoun pointed out a few housekeeping items:

- Point out emergency exits.
- Informal Meeting format, feel free to use the facilities as needed and point out location.
- Out of courtesy to others, please turn off or put on silent cell phones and pagers, if you need to make a call step out of the room.
- Participation is encouraged but please be recognized then stand and state your name and your company's name.
- Robert's Rules of Order, as revised will govern our proceedings.

Mr. Calhoun gave a Safety Message:

In the tradition started by our first Chairman Mr. Carl Tapp we like to begin each meeting with a short Safety Message.

This has been the first week this year that our heat indices have made it to triple digits. Heat exhaustion is not something to play around with. If left untreated, it can turn into heat stroke leaving you hospitalized or even dead. If you think you or one of your people might be suffering from heat exhaustion look for any of these symptoms...

Paleness - is one of the many signs of heat exhaustion. If you notice that someone has become unusually pale, have them go inside and take a water break for about 30-45 minutes. It is important to note that temperature may seem normal or the skin may even feel cool or clammy.

Muscle cramps – Which are sign of dehydration. If someone complains of muscles cramping up have them take a break and make sure to consume plenty of electrolyte-loaded beverages such as Gatorade or PowerAde. It is important to replace the minerals and electrolytes that are lost through sweating.

Weakness - Common sense, if sudden tiredness or weakness occurs then you need to have them take a break or just stop what they are doing all together. Make sure to consume plenty of beverages such as Gatorade and water to prevent dehydration. Have them relax in a chair with a cool rag over the nape of the neck, forehead, or wrists.

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Nausea or Vomiting - Place a cool (**NOT** ice cold) rag on the head if they start to become nauseous or begin to vomit.

Fainting - The last stage before heat stroke, if one of your employees passes out Emergency Care is required immediately.

Mr. Calhoun made and asks for Introductions:

Our presenters for today's topic are Mr. Todd Venable and Mike Donnelly of MHC Kenworth in Little Rock.

We do have some very special guests today in the first place winners from the Technician Championship and you will get to meet them shortly.

Do we have any other guests today?

Now I would like for us to do self-introductions,

I am Kenneth Calhoun with Truck Centers of Arkansas your Chairman.

Mr. Calhoun received approval of minutes from the last meeting:

The minutes from our last meeting held in conjunction with the ATA annual Business Meeting in Hot Springs have been submitted for publication on the web site. Do I have a motion from the floor to waive the reading of those minutes and approve them as written? Tim Wilson with P.A.M. Transport made a first motion to receive the minutes as written. Is there a second? Greg Campbell of Arkansas Trailer seconded the motion. All those in favor say aye. All favor. Opposed? None opposed.

Mr. Calhoun ask for Reports of Standing Committees:

Mr. Brent Hilton will update us on the upcoming TMC meeting and Super Tech Competition.

Brent Hilton read:

Dear Trucking Industry Professionals:

The Technology & Maintenance Council (TMC) invites you to join us for our 2009 Fall Meeting featuring National Technician Skills Competition—Where top technicians Compete to be Trucking's Best, PTDC Technician Training Fair, Dozens of Technical Sessions and nearly 100 Industry Task Forces. The Fall meeting will be held in Raleigh North Carolina, September 14th through 17th at the Raleigh Convention Center.

Top performance is essential to surviving tough economic times. That's why it is appropriate that the theme of TMC's 2009 Fall Meeting is "**High Performance Maintenance Strategies.**"

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Economic recession, environmental challenges and increasing vehicle complexity are testing the mettle of equipment operations everywhere. Many companies won't withstand the challenge in the coming months. Those that do will be positioned for exceptional growth when economic conditions prove favorable once again.

These challenges are impacting every segment of the industry—from the biggest fleets to individual owner-operators; from vehicle manufacturers to service-dealers; from fleet maintenance executives to equipment technicians. Attending TMC's 2009 Fall Meeting is one of the most intelligent choices an industry professional can make in these troubling times, a decision that will yield insights into the dynamic nature of our industry, as well as provide a means of influencing the direction these changes will take.

Among some of the technical sessions that will be presented are; Electrical Technician Training Skills, Prevention Tips for the Industry's Top Ten Tire and Wheel Issue's, Diesel Exhaust Fluid for 2010 Engines, Wheel End Maintenance and Failure Analysis Strategies, Making Your Trailers More Fuel Efficient: Carb Compliance and Beyond, LMV Automatic Transmission Analysis, California Regulatory Tsunami: How New California Rules will Impact Fleets Nationwide, A Comprehensive Review of Clean Vehicle Technologies and Fleet Challenges Regarding Access to Repair Information.

The newly formed Service Provider Committee will be presenting a technical session on Rapid Assessment: A New Concept in Truck Repair Triage. This Committee will also be holding seven task force meetings on task force day, which will target issues frequently identified as problematic, including Rapid Repair assessment, Warranty, Purchase Order and Repair Estimate Process, Truck Repair Status, Training, and Dealership Practices for Communications, Processes, and Procedures that make up the service event.

In addition to TMC's comprehensive collection of educational sessions, we are also offering TMC Super Tech 2009—Trucking's fifth annual National Technician Skills Competition, at which technicians will compete for top honors and valuable prizes. I have placed copies on each table outlining the Skills Competition Registration, Skills Areas, Training and schedule of events that will be given at the meeting for the technicians.

Please join us as we continue our education in our Great Industry!

Mr. Mike Jeffress will provide us with a TAG update. Mr. Jeffress gave the TAG update. Mr. Jeffress also shared the results of the survey he gave to the technicians at the technician competition on June 12, 2009.

Survey results:

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Technician Skills Challenge Survey 2009

1. How many times have you competed in the State Skills Competition?
 - A. 8 First Time
 - B. 11 Second Time
 - C. 6 Third Time
 - D. 2 Forth Time
 - E. 3 Fifth Time
 - D. 0 Sixth Time

2. Which best describes why you choose to participate in the State Skills Competition:
 - A. 4 My Company paid for my participation
 - B. 3 Prizes that are offered for winning
 - C. 15 I felt it would aid in my development as a Technician
 - D. 7 Desire to compete against the Best in the State
 - E. 5 Other:

3. Are you an ASE certified Technician
Yes 17 No 13

4. If you answered No to question 2, please choose which answer below would most likely prompt you to become ASE certified.
 - A. 7 Employer offered additional pay levels for each certification passed
 - B. 2 Accessibility to pre-testing Materials
 - C. 1 Increase in testing locations
 - D. 1 Increased visit to your work place, from those that are employed by ASE
 - E. 2 Other:

5. Are you aware that Arkansas State Maintenance Council has a WEB page?
Yes 10 No 20

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6. What information would you find useful on the Arkansas State Maintenance Council WEB site?
- A. 13 Training Calendar (Vendor provided training courses offered in the State).
 - B. 18 Technical Information on new technology
 - C. 5 Governmental updates on new Rules and Regulations effecting Trucking
 - D. 3 ASE certification testing locations offered in the State
 - E. 1 Other: _____

7. Please identify the items you used to prepare for the Skills competition:
- A. 8 Online or Web page data
 - B. 11 Company provided materials
 - C. 3 Recommended Practice Manual Review
 - D. 14 ASE example test
 - E. 4 Vendor supplied materials
 - F. 4 Other: _____

8. What recommendations do you have that would aid you in developing your skills to perform at a higher level during the competition?
- _____
- _____
- _____

9. Please rank the work stations in the order you felt was most difficult, 1 being the most difficult and 11 being the least difficult.

- A. 4 ASE Test
- B. 6 HVAC
- C. 12 PMI
- D. 11 Brakes
- E. 3 Eletrical
- F. 9 Tire
- G. 10 Service Information
- H. 7 Environmental
- I. 5 Engine
- J. 2 Drive Train
- K. 1 Steering & Suspension
- L. 8 Work Orders

10. Do you plan on participating in next years competition?
Yes 28 No 1 Unknown 1
If no please explain why: _____

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Mr. Calhoun's Chairman's Discussion

I would first like to take a few minutes to cover the Technician Championship held last week in Springdale...

We are please to announce that we have presenters now lined up for the remainder of 2009, however if you are interested in presenting during one of next years meetings please let us know.

For those of you who are guests today, if you are interested in joining our council I encourage you to speak with Sarah Sheets, Tim Wilson, Brent Hilton or me.

New Business/Old Business

Is there any old business we need to address today? There was no old business brought up.

Is there any new business from the council at this time?

A new Committee was formed to develop Archives for previous meetings. The new members of that committee are Mike Jeffress, Duke Fancher and Carl Tapp.

Dismissal

If not, I would like to ask for a motion to adjourn the business portion of our meeting at this time, Mike Jeffress made the motion that we adjourn, is there a second? Duke Fancher seconded the motion. All in favor say aye. All favor. None opposed.

Meeting Adjourned