

Arkansas Trucking Association's Maintenance & Technology Council Meeting 8/20/2009

Welcome

Mr. Kenneth Calhoun, Vice President Operations/Customer Relations for Truck Centers of Arkansas and Chairman of the Technology and Maintenance Council of the Arkansas Trucking Association called the 57th meeting of the Arkansas Trucking Association's Maintenance and Technology Council to order at 11am August 20, 2009. Mr. Calhoun stated this is your council. We encourage your involvement and hope everyone takes away some benefit for your time invested.

Housekeeping

- Point out emergency exits.
- Informal Meeting format, feel free to use the facilities as needed and point out location.
- Out of courtesy to others, please turn off or put on silent cell phones and pagers, if you need to make a call step out of the room.
- Participation is encouraged but please be recognized then stand and state your name and your company's name.
- Robert's Rules of Order, as revised will govern our proceedings.

Safety message

In the tradition started by our first Chairman Mr. Carl Tapp we like to begin each meeting with a short Safety Message. As you have probably already heard Arkansas recently recorded its first H1N1 Swine Flu death. By the very nature of our business we have some significant exposure. As employers there are steps we can take to help prevent the spread. The following is from the CDC website at <http://www.cdc.gov/h1n1flu/guidance/workplace.htm>

What can employers do to protect employees?

- Encourage sick workers to stay home and away from the workplace, and provide flexible leave policies.
- Encourage infection control practices in the workplace by displaying posters that address and remind workers about proper hand washing, respiratory hygiene, and cough etiquette. These posters can be found on the [Germ Stopper: Posters and Other Materials page](#).
- Provide written guidance (email, etc.) on novel influenza A (H1N1) flu appropriate for the language and literacy levels of everyone in the workplace. Employers should work closely with local and state public health officials to ensure they are providing the most appropriate and up-to-date information (e.g., the [CDC H1N1 Flu website](#)).
- Provide sufficient facilities for hand washing and alcohol-based (at least 60%) [hand sanitizers*](#) (or wipes) in common workplace areas such as lobbies, corridors, and restrooms.
- Provide tissues, disinfectants, and disposable towels for employees to clean their work surfaces, as well as appropriate disposal receptacles for use by employees.
- One study showed that influenza virus can survive on environmental surfaces and can infect a person for up to 2-8 hours after being deposited on the surface. To reduce the chance of spread of the novel influenza A (H1N1) virus, disinfect commonly-touched hard surfaces in the workplace, such as work stations, counter tops, door knobs, and bathroom surfaces by wiping them down with a household disinfectant according to directions on the product label.

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Introductions

I would like to thank Mr. Robert Hupfer and Kevin Sapp of Webasto for last month's presentation and for underwriting a portion of that meeting.

Our presenter for today's topic is Jim Phelan Sales Manager for Ventech USA, LP.

In addition there are a couple of guests that I am aware of today; Mr. Jim LaBudde from Entergy and Mr. Jim Franklin from ABF.

Do we have any other guests today?

Now I would like for us to do self-introductions,

I am Kenneth Calhoun with Truck Centers of Arkansas your Chairman.

Reading of the minutes of the last meeting dated

The minutes from our last meeting held in Fort Smith have been submitted for publication on the web site. Do I have a motion from the floor to waive the reading of those minutes and approve them as written? Greg Campbell with Arkansas Trailer moved the motion. Is there a second? Duke Fancher with Diamond International seconded the motion. All those in favor say aye. Everyone aye. Opposed? None Opposed.

Reports of Standing Committees

I have been in contact with the people from Checkmark Vehicle Safety Services in regard to our Periodic Inspection Program and they are reporting...

CheckMark has made significant progress over the past 4-5 months. In particular we have engaged several Inspection Service Providers who are delivering PIP inspections to several fleets today. This has allowed CheckMark to exercise the entire life cycle from inspector recruiting, training, testing and inspection delivery. As such we now have a better understanding of how the training program functions and supports our high quality, uniform periodic inspection program.

In short, we are beginning to undertake the following steps which will allow CheckMark to offer a high quality Periodic Inspection Training program as discussed earlier with your organization.

1. Adding several modules to the core technical training program. In particular we are adding a regulatory module so the inspector and fleet have a better understanding of the regulations, standards, and risks/liabilities.
2. Creating a student training guide as part of the overall program.
3. Implementing additional content which may include inspection video clips, brake board demonstrations and related content.

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4. Web-based training delivery portal and classroom delivery options. CheckMark currently uses a web-based training portal and is scoping how a classroom training environment would function.

We are trying to accomplish all of these things in the next 60 days. We will continue to update you as these items are completed and we can begin planning for a roll-out.

We appreciate your patience but felt it was critical we exercise the end-to-end process in revenue operations before moving into a dedicated training program.

Mike Jeffress will now deliver the TAG update.

Brent Hilton will now bring us up to speed on TMC.

Maintenance & Technology Council Meeting
August 20, 2009
Little Rock, Arkansas

Dear Trucking Industry Professionals:

The Technology & Maintenance Council (TMC) invites you to join us for our 2009 Fall Meeting featuring National Technician Skills Competition—Where top technicians Compete to be Trucking's Best, PTDC Technician Training Fair, Dozens of Technical Sessions and nearly 100 Industry Task Forces. The Fall meeting will be held in Raleigh North Carolina, September 14th through 17th at the Raleigh Convention Center.

Top performance is essential to surviving tough economic times. That's why it is appropriate that the theme of TMC's 2009 Fall Meeting is **"High Performance Maintenance Strategies."**

Economic recession, environmental challenges and increasing vehicle complexity are testing the mettle of equipment operations everywhere. Many companies won't withstand the challenge in the coming months. Those that do will be positioned for exceptional growth when economic conditions prove favorable once again.

These challenges are impacting every segment of the industry—from the biggest fleets to individual owner-operators; from vehicle manufacturers to service-dealers; from fleet maintenance executives to equipment technicians. Attending TMC's 2009 Fall Meeting is one of the most intelligent choices an industry professional can make in these troubling times, a decision that will yield insights into the dynamic nature of our industry, as well as provide a means of influencing the direction these changes will take.

Among some of the technical sessions that will be presented are; Electrical Technician Training Skills, Prevention Tips for the Industry's Top Ten Tire and Wheel Issue's, Diesel Exhaust Fluid for 2010 Engines, Wheel End Maintenance and Failure Analysis Strategies, Making Your Trailers More Fuel Efficient: Carb Compliance and Beyond, LMV Automatic Transmission Analysis, California Regulatory Tsunami: How New California Rules will Impact

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Fleets Nationwide, A Comprehensive Review of Clean Vehicle Technologies and Fleet Challenges Regarding Access to Repair Information.

The newly formed Service Provider Committee will be presenting a technical session on Rapid Assessment: A New Concept in Truck Repair Triage. This Committee will also be holding seven task force meetings on task force day, which will target issues frequently identified as problematic, including Rapid Repair assessment, Warranty, Purchase Order and Repair Estimate Process, Truck Repair Status, Training, and Dealership Practices for Communications, Processes, and Procedures that make up the service event.

In addition to TMC's comprehensive collection of educational sessions, we are also offering TMC Super Tech 2009— Trucking's fifth annual National Technician Skills Competition, at which technicians will compete for top honors and valuable prizes. I have placed copies on each table outlining the Skills Competition Registration, Skills Areas, Training and schedule of events that will be given at the meeting for the technicians.

Please join us as we continue our education in our Great Industry!

Wynter Cavin of ATA sent the following report on the Archive Committee:

Mike Jeffress with Maverick Transportation, Duke Fancher with Diamond International and I went through a fraction of the pictures and identified most along with Sarah's help. There are many more to go through. We plan to meet once a week until we get them done. I am now inputting the names with the corresponding pictures.

We also have several pictures of technicians and discussed sending a few to each meeting so that the companies' representatives could identify who they are. I did not get a chance to send some today but will for the next meeting.

In addition Carl Tapp is also compiling from his own library many more pictures as well as presentations going back to our beginnings.

Chairman's Discussion

We are pleased to announce that we have presenters now lined up for the remainder of 2009, however if you are interested in presenting during one of next years meetings please let us know.

For those of you who are guests today, if you are interested in joining our council I encourage you to speak with Sarah Sheets, Tim Wilson, Brent Hilton or me.

New Business/Old Business

Is there any old business we need to address today?

Is there any new business from the council at this time? Tim Wilson with P.A.M. Transport asked for comment from the council about adding Sergeant at Arms and Meeting Mechanic to our meetings to initiate some involvement. Mike Jeffress with Maverick Transportation

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explained to the council what these positions did. There were no other comments or discussion from the floor about this by the council.

Dismissal

I would like to ask for a motion to adjourn the business portion of our meeting at this time, Mike Jeffress with Maverick Transportation moved the motion, is there a second? Johnny Finley with Diamond International seconded the motion. All in favor say aye. Everyone aye.

Our meeting is adjourned for lunch; we will start today's presentation as you are finishing dessert.

Chairman Calhoun introduced our guest speaker at 11:43am and turned the meeting over to him for the presentation.

James J. Phelan III

Sales Manager for Ventech USA, LP

He is responsible for Sales & Operations at Ventech's new Subsidiary in the USA. Jim has 20 + years of Sales and Program Management experience. Most recently he worked as the Relationship Manager for the United States Postal Service at GE Trailer Fleet Services (TFS). Jim managed TFS's largest National Accounts (e.g. 6,500 Trailers/Annual Revenue of \$27 + MM Per/Year). Jim received a BS/BA Degree in Business Administration at Villanova University and served as a Commissioned Officer in the United States Marine Corps. His office is located in Atlanta, GA. He can be reached at 404-805-7380, or by E-Mail at Jim.Phelan@VentechUSA.Com.

After the presentation, all went outside for a driving demonstration of the tire monitoring system.

Meeting adjourned.